

## **Recent Testimonials...**

*Tom was highly energetic and engaged the audience from the moment he opened his mouth. His messages are simple, yet they resonate and are relevant to all in a customer service industry.*

### **National Australia Bank**

*I spoke to several of our Hoteliers after the presentation and Tom got they all thought he was fantastic because they could all relate to some of the management pit falls that they had fallen into and felt Tom was humorous and inspirational in getting the message across how they could improve their businesses.*

### **Liquor Marketing Group**

*Tom's message was perfect; it was like we had scripted him. Perfect speaker for any franchise group.*

### **Nandos**

*Information was excellent. Had the audience attention at all times. Tom went the extra mile to ensure the information he was providing fitted with our requirements for the day. Thanks Tom, an amazing job.*

### **The Country Care Group**

*Tom delivered an outstanding session with passion, conviction and a number of key messages, all built around a huge number of photo's that told his life story of the success of Beechworth Bakeries. Thanks Tom!*

### **GPL Network**

*It is easy to see how Tom has built his business over the years to become the success story that is 'The Beechworth Bakery'. Tom presents with the sort of passion and character that you don't see every day.*

### **Unigas Australia**

*Excellent. Tom's presentation was inspirational and entertaining. He captured the attention of a young group of managers and held their focus for over the hour he spoke.*

### **McDonalds**

*Thanks for a wonderful session, and which really was John Cleese on steroids! It is amazing how these things work out, Tom's message dovetailed directly in with a number of our other presenters. It was truly entertaining. Thanks to Tom, we would not hesitate to recommend him to anyone else.*

### **PGA of Australia**

*Tom was a terrific speaker, and provided a very lively diversion from the technical content of the Conference. His dynamic style and obvious passion for what he does kept many in the audience on the edge of their seats throughout the presentation.*

### **William Buck**

*Excellent. Very enthusiastic and down to earth with real life experiences.*

**Wendy's Super Sundaes**

*Excellent. Tom captures your attention immediately with his very natural & down to earth approach. A very strong message that everyone can receive & act upon. "Don't let the dreamtakers steal your dream".*

**Lorraine Lea Linen Pty Ltd**

*Excellent. Very motivational – good to finally hear from someone who is practicing what he preaches & has the runs on the board.*

**Terry White Chemists**

*Excellent. Tom's animated style in delivering his message (on how to improve business) was both insightful & hilarious – It was the tonic we needed.*

**The Age**

*Excellent... Exceeded all our expectations – hilariously fun & motivational yet filled with numerous business tips & words of wisdom. Reaches all levels. Highly Recommended.*

**WA Tourism Commission**

*Personality plus. Great character. Great presentation. Excellent message. Unique style. Among many excellent presentations, yours was the highlight of the Conference*

**Retravision**

*Tom was funny entertaining charismatic and gave simple but golden words of advice. His audience just loved him and he was very generous with his time.*

**City of Yarra**

*Tom presented at our annual sales kick off event. Tom captivated the audience from the moment he started through to the end of his presentation (or should I say performance!). Very engaging, entertaining but with a real story to be told, Tom was able to share his experiences with the sale team and allowing us to relate to the challenges we face in business today. I would highly recommend Tom for anyone looking to motivate their team.*

**Sektor**

*We have had amazing feedback from the attendees at the function. They all found him extremely motivating, and were very keen to get back to their teams and get going. I could watch him again and again. His enthusiasm is infectious.*

**Armada Hospitality**

*Entertaining, informative, humorous, simple advice yet often overlooked or ignored. Tom's presentation is full of fact, humour, Australianisms and straight shooting. Not for the faint hearted and not for anyone looking for one "single" magic bullet. I recommend Tom O'Toole to any organisation who wants a wakeup call and is prepared to work hard and enjoy the successes of business.*

**Nature's Sunshine Products**

*Whilst there was lots of hype around how good Tom was going to be, he still managed to exceed our expectation. He was a true inspiration with an amazing story and the ability to inspire across many sectors. We were thrilled to host him in the Adelaide Hills and I would recommend him 500%!!*

**Adelaide Hills Business Centre**

*Your strong customer service message delivered in such a thoroughly unique and entertaining manner resonated brilliantly with our staff. You slapped us in the face with a message so powerful, and in a manner so enjoyable, you'll be a continual reference point throughout our network.*

**Coochie Resources Pty Ltd**

*Tom gave an incredibly energetic, high paced and humorous talk with great insights and words of wisdom for the audience to take home. From an event organizer's perspective I found Tom to be great to work with and he adapted to the room & equipment set up without any hassles.*

**Hume City Council**

*Brilliant and inspiring messages spoken from the heart.*

**The Hurricane Event Group**

*From the moment Tom took the stage we knew we were in for something special and he certainly delivered. Tom's messages were relevant to our association but could be applied to any business or individual's situation.*

**Echuca Moama Accommodation Association**

*Having seen Tom on 3 occasions now, I can honestly say that I have never been disappointed. Eccentric... a little! Engaging, Motivating and Entertaining... Absolutely! On leaving a presentation of Tom's you feel inspired, enthusiastic and a willingness to change your attitude and outlook on life. As Tom has not stopped pursuing his own goals, he continually has new material and experiences to share, as well as reinforcing his most valued principles.*

**Corowa High School**

*Inspiring, uplifting, encouraging and entertaining – taught our young staff that we can all make a difference, showed them that the world has lots in common and gave them lots of meat to chew on!*

**Blackbird Artisan Bakery**

*Team really enjoyed Tom's presentation. It was a lot of fun and perfect for what we were looking for – some good light heated fun and a very strong message. The next morning we had a look back at the prior day and our leanings and a lot of the comments were around Tom's presentation and the message.*

**Suncorp Bank**

*Tom O'Toole's presentation at the Cooktown and Cape York Business Conference really was a breath of fresh air! Tom's workplace philosophies and attitude towards training staff and serving the customer had everyone in stitches as he recounted all the times throughout his career ways in which him and his staff went over and beyond the call of duty. Well done Tom, hope to see you in Cooktown again soon!*

**Cook Shire Council**

*Everyone at my conference absolutely loved Tom's presentation. It was exactly the message we wanted to get across to our team and Tom totally delivered. 10/10.*

**Smith & Sons Renovations & Extensions**

*We had a very diverse audience and from all parts of industry, and as well from rough blue-collar workers to very successful business owners and Tom, captured their attention very convincingly. It was a great message and it topped up a great day for us.*

**Newcastle Commercial Vehicles Pty Ltd**

*10/10 All positive feedback from our clients. They loved hearing from someone who has gone from scratch to the business it is today.*

**Sheridans Accountants & Financial Planners**

*Awesome way to finish off the Conference. He was crazy, infectious, simulating and thought provoking.*

*Exceptional. Loved the no frills approach presentation. Went straight out and bought Tom's book and CD - have been listening to CD twice daily since I got back home.*

*Very polished performance reinforcing the basics of necessary customer service and staff involvement in the business. Very well received.*

*AMAZING!!! What an inspiration, entertaining and thoroughly motivating man.*

**Delegate feedback from the LGMA 2014 Conference**

*Your passion, enthusiasm and commitment is infectious. The presentation was inspirational, practical and credible in a room packed with 350 bakers. Thanks again you helped to make our conference truly world class!*

**Scottish Bakers Annual Conference 2014, Glasgow.**

*Loved the energy and simplicity of the presentation, it was content which can be implemented easily by others and the fact he is so down to earth and humble made him so much more likeable!!*

**Adult Education Centre**